



Chukum: Our Guarantee

Dear Customer,

At **Chukum USA**, we take great pride in offering products of the highest quality, manufactured under strict production standards. Our **Chukum** is a natural and sustainable coating that meets all specifications outlined in our technical data sheets and is crafted with premium materials to ensure durability, aesthetics, and exceptional performance.

Product Quality Guarantee:

We guarantee that Chukum, in its original condition and when manufactured according to our specifications, meets the highest standards of quality in composition, consistency, and performance. Every batch undergoes strict quality-control testing to ensure compliance with our published technical data sheets.

For Chukum to perform as intended and for this guarantee to apply, the complete Chukum System must be used in its entirety. This includes:

1. Adikum bonding agent
2. Chukum Bag
3. Chukum Water
4. Chukum Protect

These components are engineered to work together as a unified system. Altering, substituting, omitting, or combining Chukum with non-approved materials may compromise adhesion, durability, color uniformity, and long-term performance.

Our guarantee applies only when Chukum is installed in accordance with our official application guidelines and using the full Chukum System. When properly applied, we confidently stand behind the beauty, durability, and performance of our product.

Application Warranty Limitation:

While we stand by the quality and manufacturing of our product, it is important to note that the outcome of the application is entirely dependent on the skill and expertise of the applicator. Proper preparation, mixing, and application of Chukum, following the procedures and ratios outlined in our technical guides, are critical to achieving the desired finish. For this reason:

- We cannot guarantee the final results of the application.
- The responsibility for the application and the results obtained lies with the applicator and/or contractor managing the project.



Important Recommendations:

To achieve the best results, we strongly recommend that Chukum be applied by trained professionals with experience handling the product, strictly following the mixing and application instructions provided in our technical guides and tutorial videos.

We appreciate your trust in Chukum and reaffirm our commitment to providing superior quality products that meet our customers' expectations. Should you have any further questions about the product, its specifications, or the application process, please do not hesitate to contact us at sales@chukum.com.mx